



CARE AND MAINTENANCE

**Floortek
Deluxe
collection**

Inspired by nature, designed with you in mind.

About Carbonized Hardwood Floors

The Floortek Deluxe Collection combines the technology of veneer carbonization with a penetrating hard wax oil finish. This masterfully crafted maple and white oak hardwood flooring has an innovative production procedure along with the natural characteristics of white oak and maple enhanced by artisanal-style finishes makes the Deluxe Collection unique in every piece. Carbonization is an internal change in the wood on a cellular level, making the floor even more durable and flexible in comparison to polyurethane finished hardwood floor. Natural pigment permeates into the wood under high temperature and high-pressure conditions, this process gives rich and authentic colour to the floor which stains cannot achieve. Carbonized floors are among the lowest emissions because no chemical pigments are involved and along with a hard-wax oil finish the wood is allowed to breathe and protected naturally.

After Installation and Everyday Maintenance:

Immediately after installation:

1. Remove debris and dust by sweeping and/or vacuum.
2. Apply Hard wax oil to the entire floor to prevent staining.
3. Let your floor settle in, do not wash with liquid for 2 weeks.
4. At least 2 weeks after installation, use floor wash and care cleaner with a micro fiber mop to clean if needed.
5. NEVER use steam cleaning products, steam causes damage to the floor and voids the product warranty.

Refresh your floor...

In addition to the everyday maintenance described above, Hard Wax Oil finished floors require occasion cleaning and re-oiling. Frequency of this procedure depends entirely on how much use and wear the floor gets.

For light cleaning, or when the floor appears dull, treat the floor with WOCA Natural Soap. This product cleans and “moisturizes” to nourish and protect the wood. Make sure the Natural Soap is in the correct colour for your floor. Read and follow product label.

Occasionally, the floor will need to be treated again with WOCA Oil/Refresher This only needs to be done to areas of the floor that are exposed to wear and tear, and only when those areas appear worn or dried out. In a typical residence, the floor may need cleaning and refreshing once every three years, depending on use. Read and follow instructions on the product label.

Tips and Warning:

- Sweep or vacuum daily using soft bristle attachments.
- Clean up spills and excessive liquids immediately, avoid prolonged exposure to any type of moisture including liquids and water. Spot clean any spilled drink, food or other liquids immediately. Walking on the floor with wet footwear or feet should also be avoided. Warranty does not include damages caused by flooding and or any other moisture and liquid exposure.
- Use proper floor protection devices such as felt protectors under furniture and heavy objects.
- Place a mat outside the entrances to reduce the amount of dirt, oil, grit and sand brought into your home. Do not use mats with a latex or heavy rubber backing that can trap moisture between the mat and floor and cause permanent damage. In the kitchen area, always place mats in front of the sink and cooking area to avoid spills of liquid as well as hot cooking oil, due to the properties of the hard wax oil finishing, hot cooking oil may melt and penetrate through and seep into the veneer causing permanent damages.
- Do not use abrasive cleaners, bleach or wax to maintain the floor.
- Do not drag or slide heavy objects over the floor.
- Radiant heat system must have a minimum of 1/2” separation from the product. If the floor is installed over a radiant heat system, never allow the surface temperature of the floor to exceed 82 °F (28°C) . Avoid dramatic temperature changes; always adjust the system gradually in 5° increments. It is necessary that a dedicated quick recovery thermostat be installed to allow the temperature of the radiant heat system to be accurately controlled.