

FloorTek Engineered Wood Care & Maintenance

FloorTek Engineered wood products have a durable finish that will last many years. Some simple care and maintenance procedures will help your floor looking at its best and protect it from unnecessary damages.

- Sweep or vacuum daily using soft bristle attachments.
- Clean up spills and excessive liquids immediately
- Use proper floor protection devices such as felt protectors under furniture and heavy objects.
- Place a walk-off rug mat outside entrances to reduce the amount of dirt brought into your home. Do not use mats with a latex or rubber backing since these backing can cause permanent discoloration.
- Do not use abrasive cleaners, bleach or wax to maintain the floor.
- Do not drag or slide heavy objects over the floor.
- Radiant heat system must have a minimum of 1/2" separation from the product. If the floor is installed over a radiant heat system, never allow the surface temperature of the floor to exceed 82 °F (28°C). Avoid dramatic temperature changes; always adjust the system gradually in 5° increments. It is necessary that a dedicated quick recovery thermostat be installed to allow the temperature of the radiant heat system to be accurately controlled.
- Ensure that environmental conditions are maintained with a temperature range of 65-85 °F (18-30 °C) and humidity at 40-55% at all times. Problems resulting from exposure to improper environmental conditions are not covered by the product warranty.
- In areas where direct or extreme sunlight occurs use window coverings or drapes to avoid overheating the flooring and prevent fading or cupping.

These warranties provide no express or implied coverage against:

- Scratches, indentations, marks, stains or other damage caused by negligent or accidental exposure to pebbles, grit, sand or other abrasives, pets, insects, high heeled or cleats shoes, fire, product spills, excessive moistures, heat or dryness.
- Problems arising from failure to follow manufacturer's written installation, care and maintenance instructions.
- Excessive wear along the edges and bevels of individual boards. (within 1/8"/3mm of the edge of the panel)
- Expansion and contraction between boards or any other problems arising from prolonged exposure to excessive heat and humidity levels.
- Fading and discoloration caused by exposure to extreme or direct sunlight.